

H&F Council contact details



Service	Email address for enquiries and document submission	Telephone number
Adult Social Care	h&fadvice.care@lbhf.gov.uk	020 8753 4198
Permanent Allocations (Housing Team)	rehousing.opportunities@lbhf.gov.uk	020 8753 1888
Blue Badges	bluebadges@lbhf.gov.uk	020 8753 6301
Building Control	buildingcontrol@lbhf.gov.uk	020 8753 1081
Business Rates	businessrates@lbhf.gov.uk	020 8753 6681
Citizen Advice Bureau	advice@citizenadvicehf.org.uk	0300 330 1162
Council Tax Benefit and Housing Benefit	benefits@lbhf.gov.uk	020 8753 6681
Council Tax	counciltax@lbhf.gov.uk	020 8753 6681
Children's Services Initial Consultation and Advice Team	Visit www.lbhf.gov.uk/contact-us for contact details	020 8753 6600
Children's Services CAS & FSCP (Contact & Assessment Service Team 1)	Visit www.lbhf.gov.uk/contact-us for contact details	020 8753 6945
Children's Services CAS & FSCP (Contact & Assessment Service Team 2)	Visit www.lbhf.gov.uk/contact-us for contact details	020 8753 6946
Children's Services CAS & FSCP (Contact & Assessment Service Team 3)	Visit www.lbhf.gov.uk/contact-us for contact details	020 8753 6947
Department of Work and Pensions	Please see their website for contact information	0800 0556 688
Electoral Services	electoral.services@lbhf.gov.uk	0808 753 4466
Environmental Services/Protection	environmentalprotection@lbhf.gov.uk	020 8753 1081
Family Support	contact@family-support.org.uk.	020 8753 6070
Child Protection/Family Support		020 8753 5205/5534
Child Protection/Family Support – out of hours		020 8748 8588
Freedom Passes	info@freedompass.org	0300 330 1433
Housing Advice	housingadvice@lbhf.gov.uk	020 8753 4198
Housing Register	housingregister@lbhf.gov.uk	020 8753 4198
Housing Benefit and Council Tax Support New Claims Team	benefits@lbhf.gov.uk	020 8753 2033
Housing Repairs	Visit www.lbhf.gov.uk/contact-us for contact details	0800 023 4499
Leasehold Services	service.charges@lbhf.gov.uk	020 8753 4500
Local Support Payments	Visit www.lbhf.gov.uk/contact-us for contact details	020 7745 6464
Nationality Checking Service	ncs@lbhf.gov.uk	020 8753 2140
Parking Permits		020 8753 6681
Payments by Phone		020 8753 1930
Rent Income	rentincome@lbhf.gov.uk	020 8753 6032
Registrars for Births, Deaths and Marriages	registeroffice@lbhf.gov.uk	020 8753 2140
Safeguarding Review and Quality Services	Visit www.lbhf.gov.uk/contact-us for contact details	020 8753 5125
Taxi-card	taxicards@lbhf.gov.uk	020 8753 6681
Temporary Accommodation	temp.accom@lbhf.gov.uk	020 8753 4198
Temporary Housing Allocations	temp.allocations@lbhf.gov.uk	020 8753 4198
Waste Collections	Visit www.lbhf.gov.uk/contact-us for contact details	020 8753 1100

Call us free of charge

If you are unable to call us using your own phone, you can use the free BT Inlink kiosk outside Caffé Nero at 1-5 King Street, Hammersmith W6 9HR. You can call any H&F Council service free of charge.